



HIGHFIELD PARK - ENVIRONMENTAL & SUSTAINABILITY POLICY

At Highfield Park we have sustainability at the heart of our business; from sourcing local produce to respecting our diverse parkland environment and minimising our footprint.

Our Environmental & Sustainability Policy is a natural extension of our company ethos. Its aim is to demonstrate (for guests, staff, and suppliers) our on-going commitment to reducing our environmental impact and enhancing our surroundings. It is important to us because it is important to our customers.

- We source responsibly, looking beneath the surface and considering the life cycle of the products and services we purchase.
- We source locally with the highest respect for our suppliers, community and environment.
- Where possible we use ingredients from our own organic farm, Home Farm.
- We monitor our energy usage and aim to reduce our carbon footprint year-on-year.
- Our waste management system enables us to send minimal waste to landfill.
- We are true to our values, resilient to challenge and committed to what we do.
- We are Raising awareness and encouraging our staff to carry out more sustainable business practices by informing and involving them at induction and at regular training sessions.
- We are reducing our usage of harmful cleaning chemicals and replacing these with eco-friendly products wherever possible.
- We reduce our usage of paper by printing double sided.
- We encourage our guests to explore the local attractions by public transport, bicycle or on foot by providing information on walks, cycle routes and cycle hire information and bus and tube timetables at Reception.

This may not always be the easy path, but we believe it is the only path and we will always strive to improve, ensuring that we deliver the highest quality and remain a sustainability-conscious businesses.

We operate a Buy Local Policy and source our consumables from local suppliers wherever possible which helps reduce our carbon footprint. This applies to food and drink, building materials, printing, stationery and other general supplies.

Recycling & Waste Management

The waste we do produce is recycled wherever possible – and this isn't just limited to tins, cans, cardboard and plastic bottles – we even return food waste to our farm to break down for composting. On a regular basis we recycle paper, newspapers, glass, batteries, fluorescent and long life bulbs, cans and cartridges.

Water Conservation

We operate a linen and towel change policy, where our guests decide when they would like their bedding and towels swapped for fresh ones and their responsible attitudes allows us to reduce laundry requirements.

Saving Energy

Old buildings like ours can typically consume high amounts of energy. Our team monitors energy levels on a regular basis and we review consumption on an annual basis in order to minimise our footprint. We are currently in the process of phasing out all halogen lightbulbs and changing to more energy efficient LED bulbs. We operate a 'switch off' policy for office staff to turn off computer equipment and printers when not in use. Guests are also encouraged to turn off lights when they leave rooms.

Engaging with our Local Community

We help support and contribute to community events and projects in the local area including supporting local charities such as The Cowshed. Our hotel facilities are open to non-residents, and we hold regular events to appeal to locals throughout the year such as our comedy dining and flower arranging.

Recruitment & Training

We actively recruit looking for like-minded people with the right skills & attitude that share our philosophies. We are proud that our staff are diverse in background, experience and culture and we are proactive in seeking out and fostering local talent. We are passionate about training – both on the job and external formal qualifications – so we can promote from within. It is vital that everyone is aware of our focus on sustainability and local sourcing.